



Techie Kids Club for Schools Technology Information Sheet

How do Techie Kids Club virtual classes work?

- Techie Kids Club classes are streamed live to your classrooms through Zoom.
- Your school will need WiFi access to participate.
- You can join the class from a desktop computer, SmartBoard, or any smart TV.
- A webcam is not required, but classes are more enjoyable when your students can have two-way interaction with the Coach.

How do I access and view our Techie Kids Club Virtual Class?

- We'll send an email that includes the link and password you'll need to access the virtual classroom.
- 15 minutes before the scheduled class time, click the link in your email to join. You'll be in a "waiting room" until the class begins.
- **IMPORTANT:** If this is the first time your school is using Zoom, or if it's the first time the device is logging into Zoom, leave **at least two days before your first class** to test it and be sure you'll have connectivity. We're here to help you ensure a good experience for teachers and students.

How do I stream Techie Kids Club classes to multiple classrooms?

- Simply login to the link we provide from each classroom device.
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Frequently Asked Questions About Zoom

Getting Started with Zoom

How do I sign up for Zoom?

You can sign up for a free Zoom account at zoom.us/signup.

How much does Zoom cost?

A basic Zoom license is free. [Learn more about available Zoom plans and pricing.](#)

Where do I download the latest version of Zoom?

You can download the latest version of Zoom from the [Download Center](#). [Learn more about downloading Zoom.](#)

How do I use Zoom on my PC or Mac?

After downloading Zoom, [learn how to use the Zoom Desktop Client.](#)

Joining a Zoom meeting

How do I join a Zoom meeting?

You can join a meeting by clicking the meeting link or going to join.zoom.us and entering in the meeting ID. [Learn more about joining a meeting.](#)

How do I join computer/device audio?

On most devices, you can join computer/device audio by clicking Join Audio, Join with Computer Audio, or Audio to access the audio settings. [Learn more about connecting your audio.](#)

Do I have to have a webcam to join on Zoom?

While you are not required to have a webcam to join a Zoom Meeting or Webinar, you will not be able to transmit video of your class. You will continue to be able to listen and speak during the meeting, share your screen, and view the webcam video of other participants.

Zoom Troubleshooting

My video/camera isn't working.

[Read tips on troubleshooting a camera that won't start or show video.](#)

There is echo in my meeting.

Echo can be caused by many things, such as a participant connected to the meeting audio on multiple devices or two participants joined in from the same local. [Learn about common causes of audio echo.](#)

Audio isn't working on my mobile device.

[Read tips on troubleshooting audio that isn't working on your iOS or Android device.](#)